

Technical Capabilities

The **benefits**-adjudication
software you control



THE TECHNOLOGY BEHIND ADJUDICARE

The technical architecture behind any software system is crucial to its success. It defines the security of your system, your data and instills confidence in those working with you.

Software Components

The Adjudicare software solution is a Microsoft Windows application and is comprised of three parts: a desktop client for claim processing and employee eligibility; a web-based portion for management of accounts, plans and internal processes; and an Application Programming Interface (API) which allows external systems to integrate easily with our solution.

>> **Adjudicare Client**

The desktop client is a rules-based component of the software that aids you in managing, processing and paying claims. This means that all rules within the system are Canada Revenue Agency (CRA) compliant, keeping the system secure and protecting the integrity of our clients and their customers.

>> **Management Console**

The management console application is a web-based program that gives users the scalable functionality to manage their accounts, design and administer multiple benefit plans. Additional features are constantly being added, giving our clients greater control over their claims.

>> **Application Programming Interface**

Adjudicare employs an API for both eligibility and claims importing and exporting. The APIs are focused on web services, specifically SOAP over HTTP/HTTPS. This enables our customers to programmatically import and export their eligibility information and their claims history to the Adjudicare software system. The functionality of these APIs helps both our clients and our team save time by converting data from other systems to the Adjudicare system and allowing the integration of other external systems within our application.

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Security

The security of your business is as important to us as it is to you so we take great measures to ensure your information is always protected. The Adjudicare system is supported by the Secure Sockets Layer (SSL), a feature that establishes a secure connection between the client application and our server.

Customization

Customized applications incorporate customer requests into our software's functionality. Integration with third party software applications is a common concern, and one that is easily managed. Adjudicare software can integrate with any other system and is currently linked to the following:

- >> The claims systems at Canada's largest insurance company
- >> The treasury department at Canada's largest insurance company
- >> Administration systems that manage eligibility and monthly billings
- >> Drug card providers, including ESI
- >> E-dental providers

Control

Adjudicare puts you in complete control of both an end-to-end solution for claims processing and the clients you serve. You have full ownership of the data you work with and Adjudicare safeguards this information so that data is never compromised.

Performance

Adjudicare is designed in the .NET framework and uses powerful design patterns to complete its structure. This advanced architecture allows us to perform the tasks you need quickly, effectively and reliably. With our cutting edge technology and respected solution partners, we make certain that our product is worthy of your business.

For more information on Adjudicare, visit www.adjudicare.com or call 1.866.647.1147.